## Attachment J – QDP QIP Summary Report

This summary report must address the following:

1. Describe a Quality Improvement Project (QIP) conducted by Applicant within the last five (5) years. Quality Improvement is defined as systematic actions taken to measurably improve oral health care, structure, processes, or outcomes.

2. Include information about results of the QIP, why the QIP was undertaken and why it ended or has continued, if applicable.

3. Describe the scalability, if it was successful. Include best practices implemented to sustain improvement (if any).

4. Describe known or anticipated barriers in implementing QIS activities and progress of mitigation activities.

*Use this form to provide the baseline, results, and describe your quality improvement project. Please retain a copy of this completed QIP summary report so that it is available for future reference. Covered California will also keep each QIP summary report on file.*

*For any fields that do not apply, please simply leave them* ***blank****. There is no need to indicate "NA" or "not applicable" unless specifically instructed to do so for that criterion.*

## *Part A. QIP Summary Report Applicability*

**1. Select the relevant product types to which the QIP applies. Check all that apply.**[1]

☐ Dental Health Maintenance Organization (DHMO)

☐ Dental Preferred Provider Organization (DPPO)

## *Part B. Data Sources Used for Goal Identification, Monitoring Progress, and Results*

**2. Data Sources**

Indicate the data sources used for identifying QDP enrollee population needs and supporting the QIP rationale. Check all that apply.

| **Data Sources** |
|---|
| ☐ Internal issuer enrollee data |
| ☐ Medical or dental records |
| ☐ Claim files |
| ☐ Surveys (enrollee, beneficiary satisfaction, other) |
| ☐ Plan data (complaints, appeals, customer service, other) |
| ☐ Registries |
| ☐ Census data<br>Specify Type (e.g., block, tract, ZIP Code): |
| ☐ Area Health Resource File (AHRF) |
| ☐ All-payer claims data |
| ☐ State health department population data |
| ☐ Regional collaborative health data |
| ☐ Other: Please describe. Do not include company identifying information in your data source description. *(100 words)* |

## *Part C. QIP Summary*

**3. QIP Title – QIP Summary Report**

**4. QIP Description**

Provide a brief description of the Applicant's QIP.

*(200 words)*

## 5. QIP Goals

Describe the overall goals of the QIP.

**QIP Goal 1:**

*(200 words)*

**QIP Goal 2:**

*(200 words)*

## *Part D. QIP Summary Report Elements*

**6. Market-based Incentive Type(s)**

Select the sub-type of market-based incentive(s) the QIP includes. Check all that apply. If either "In-kind incentives," "Other provider market-based incentives," "Other enrollee market-based incentives", or "No incentives" is selected, provide a brief description in the space provided.

**Provider Market-based Incentives:**

☐ Increased reimbursement

☐ Bonus payment

☐ In-kind incentives (Provide a description in the space below.)

*(100 words)*

☐ Other provider market-based incentives (Provide a description in the space below.)

*(100 words)*

**Enrollee Market-based Incentives:**

☐ Enrollee incentive program (Provide a description in the space below.)

*(100 words)*

**No Incentives**

☐ Not Applicable or No Incentive (Provide a description in the space below.)

*(100 words)*

**7. Rationale for QIP**

Provide a rationale for the QIP that describes:

- The issuer's QDP enrollee population(s) and
- How the QIP addressed the needs of the QDP enrollee population(s).

*(200 words)*

**8. Activity(ies) Conducted to Implement the QIP**

8a. List the activities implemented to achieve the goals described.

*(200 words)*

8b. Describe how the activities listed in 8a relate to the market-based incentive(s) selected in Question 6 if applicable.

*(200 words)*

**9. Goal(s), Measure(s), and Performance Target(s) to Monitor QIP Progress**

**QIS Goal:**

**Measure A**

9a. Measure A Name:

Provide a narrative description of the measure numerator and denominator.

*(200 words)*

Is this a National Quality Forum (NQF)-endorsed measure? Yes No

If yes, provide the 4-digit ID number:

If yes, did Applicant modify the NQF-endorsed measure specification?

Yes No

9b. Describe how Measure A supports the tracking of performance related to the Goal.

*(200 words)*

9c. Baseline Assessment: Provide the baseline results by **either**:

- Calculating the rate and providing the associated numerator and denominator (***Note:*** *The numerator and denominator should calculate to the rate provided*):

Calculated Rate:

Numerator:

Denominator:

- OR -

- Indicating the data point if the measure is not a rate:

Data Point:

9d. Provide the baseline performance period (i.e., month and year when data collection began and ended) covered by the data assessment:

– 

9e. Provide the numerical value performance target for this measure (i.e., the target rate or data point the QIP intended to achieve):
(***Note:*** *This entry should NOT be a percentage change but a numerical value.*)

9f. Provide the results:

- Calculating the rate and providing the associated numerator and denominator:
(**Note:** *The numerator and denominator should calculate to the rate provided.)*

Calculated Rate:

Numerator:

Denominator:

- OR -

- Indicating the data point if the measure is not a rate:

  Data Point: ☐

9g. Was the performance target achieved?

○ Yes ○ No

**Measure B**

9h. Measure B Name:

Provide a narrative description of the measure numerator and denominator.

*(200 words)*

Is this a National Quality Forum (NQF)-endorsed measure? Yes No

If yes, provide the 4-digit ID number:

If yes, did Applicant modify the NQF-endorsed measure specification?

Yes No

9i. Describe how Measure B supports the tracking of performance related to the Goal.

*(200 words)*

9j. Baseline Assessment: Provide the baseline results by **either**:

- Calculating the rate and providing the associated numerator and denominator:
  (***Note:*** *The numerator and denominator should calculate to the rate provided.*)

  Calculated Rate:

  Numerator:

  Denominator:

- OR –

Indicating the data point if the measure is not a rate:

Data Point:

9k. Provide the performance period (i.e., month and year when data collection began and ended) covered by the data assessment:

– 

9l. Provide the numerical value performance target for this measure (i.e., the target rate or data point the QIP intended to achieve):
(***Note:*** *This entry should NOT be a percentage change but a numerical value.*)

9m. Provide the results:

- Calculating the rate and providing the associated numerator and denominator:
  (**Note:** *The numerator and denominator should calculate to the rate provided.)*

  Calculated Rate:

  Numerator:

  Denominator:

- OR -

- Indicating the data point if the measure is not a rate:

  Data Point: ☐

9n. Was the performance target achieved?

○ Yes ○ No

**10. Implementation Timeline of the QIP**

10a. QIP Initiation/Start Date:

10b. Describe the milestone(s) and provide the date(s) for each milestone (i.e., when activities described in Question 9 will be implemented). At least one milestone is required.

*(50 word limit per milestone)*

| | Milestone(s) | Date for Milestone(s) |
|---|---|---|
| 1. | | |
| 2. | | |
| 3. | | |
| 4. | | |
| 5. | | |
| 6. | | |
| 7. | | |
| 8. | | |
| 9. | | |
| 10. | | |

**11. Summary of Results**

11a. Please provide a summary of progress covering the following details:

- Indicate why progress was or was not made toward the performance target(s).
- Include a description of activities that led to the outcome.

*(200 words)*

**12. Scalability and Best Practices**

Describe the scalability, if it was successful. Include best practices implemented to sustain improvement (if any).

(*200 words)*

**13. Barriers and Mitigation Activities**

13a. Were barriers encountered in implementing the QIP?

Yes No

If "Yes," describe:

- The barriers, and
- The mitigation activities implemented to address **each** barrier.

*(200 words)*

13b. Were there problems meeting timelines?

Yes No

If "Yes," describe:

- The problems in meeting timelines and
- The mitigation activities implemented to address **each** problem in meeting the timeline.

*(200 words)*

Optional: *If there is any additional information you would like to provide regarding your QIP Summary Report, please do so in the box below.*

*(200 words)*